



## Wo'okiye Outreach Specialist

Supervised by:	Program Manager
Location:	Sioux Falls, SD
Status:	Part-Time
Salary:	Starts at \$22.00 per hour

### SDUIH OVERVIEW:

South Dakota Urban Indian Health, Inc. is a mission-driven nonprofit healthcare organization dedicated to delivering high-quality, patient-centered care through two full-time primary care clinics serving Native and urban communities across South Dakota. Headquartered in Pierre and operating in partnership with the Indian Health Service, SDUIH is committed to advancing the health, wellness, and quality of life of the communities it serves.

Joining SDUIH means becoming part of our Tiwahe — our family. We foster a supportive and empowering workplace culture built on equitable pay, flexibility, professional growth, and employee wellness. Our team members are valued as essential contributors to meaningful, community-centered healthcare transformation.

As part of our dedicated medical and support teams, you will play a vital role in improving patient outcomes, strengthening community health, and making a lasting difference in the lives of individuals and families every day.

SDUIH employees enjoy traditional benefits, such as:

- Holiday, PTO, Sick, and Wellness Leave
- Short-Term and Long-Term Disability provided by SDUIH

### POSITION SUMMARY:

The Wo'okiye Outreach Specialist will work closely with our relatives in Downtown Sioux Falls experiencing homelessness, housing instability, substance use disorders, mental health struggles, or who are impacted by the criminal justice system. The Wo'okiye Outreach Specialist will engage and build rapport with this community to promote connection and wellbeing, while connecting these relatives with safe resources when applicable. The goal of this position and the larger Wo'okiye Project is to provide wraparound services to our unhoused relatives, whether that be transportation to appointments, making appointments, providing them food, case management, finding them stable housing, or smudging.

This position will be interacting with populations who, at times, may be unpredictable, under-the-influence of substances, and/or violent. Anyone in this position should be at least two years into their own sobriety journey. We encourage folks with lived experience to work in these positions and will work with you to ensure you have the tools, training, and support you need to stay safe and do your job.

#### **QUALIFICATIONS:**

- Must be at least 18 years old.
- Pass a federal background check. Must not have any felony convictions that relate to the Indian Child Welfare Act.
- Provide Indian Preference documentation if claimed.
- Lived experience with homelessness or housing instability. Indirect experience or work in this space also counts.
- Must be vaccinated against or willing to be vaccinated for various communicable diseases.
- Must be CPR certified or willing to obtain CPR certifications within 6 months of employment.
- Valid Driver's License and ability to be insured (- you will be driving SDUIH vehicles as needed).
- Community Health Worker (CHW)/Community Health Representative (CHR) certified (preferred)

#### **KNOWLEDGE OF:**

- SDUIH service and programs.
- Social service options in Sioux Falls, SD.
- Privacy and HIPPA guidelines.
- Native American culture and traditional healing.

#### **SKILLS AND ABILITY:**

- High compassion and empathy.
- Ability to maintain confidentiality.
- Ability to maintain records and notes.
- Interest in and ability to talk to and get to know people from all walks of life.
- Good listening and observation.
- Attention to detail.
- De-escalation tactics.
- Using a computer, iPad, phone, etc. to enter data.
- Critical thinking and problem-solving.
- Remaining calm in risky and high stress environments.
- Setting boundaries with those you are helping.
- Excellent verbal communication skills.
- Complete outreach notes accurately and timely.
- Ability and flexibility to work as a team member but work independently when needed.
- Non-judgmental.
- Flexibility to adjust as needs arise during shifts.

**PHYSICAL DEMANDS:**

- Sitting: Ability to remain seated for prolonged periods while performing assigned duties.
- Standing: Ability to stand and maintain an upright position for extended periods as required by job responsibilities.
- Walking: Ability to move throughout the work environment, outdoor environments, and varying terrains to perform essential job functions.
- Lifting: Ability to safely raise, lower, and move objects from one level or position to another.
- Carrying: Ability to transport materials, equipment, or other items by hand, arm, or on the body as required to perform job duties.

**HOW TO APPLY:**

Interested individuals should email their resume and a completed application to [Lonnie.Pickner@sduih.org](mailto:Lonnie.Pickner@sduih.org). Applications can be found at <https://sduih.org/careers/>.

**INDIAN PREFERENCE** In accordance to IHS policy and Federal guidelines, preference will be given to qualified Indian applicants in accordance to Section 703 (i) of the Title VII of the Civil Rights Act of 1964. SDUIH is an Equal Opportunity Employer. Must be able to provide Indian Preference documentation if claimed